

## How to avail Silkbank Flexible Installment Plan

- Call Silkbank 24-hour phone banking service at 021-111-100-777 to place an order for the mobile of your choice through our Silkbank FIP.
- Enjoy 0% mark-up by opting installment plan tenure for up to 06 months. Furthermore, Silkbank Credit Card customers can also choose from installment plan involving tenures of 9,12,18, 24 and 36 months at a rate of 2% per month (flat).
- 3. Your selected mobile will be delivered to your doorstep without any delivery charges.

## Terms & Conditions

- The offer can be availed by all Silkbank Credit Card customers.
- Silkbank Credit Card customers can purchase mobile using Silkbank FIP during the validity of the offer.
- Silkbank shall process and authorize FIP transactions provided that the amount is within the available credit limit and card
  account is in good standing as per the terms and conditions of Silkbank Credit Cards and Silkbank policies.
- $\,\blacksquare\,$  The approved FIP transaction will appear on the next statement of account.
- The offer cannot be exchanged for cash and is not valid in conjunction with any other special promotions, offers, events or activities as defined by Silkbank and Alliance Partners.
- Customer or their authorized nominated person must provide his/her CNIC copy and sign the delivery documents at the time of
  product delivery.
- All products booked through Silkbank FIP will be delivered to the customer within 10-15 working days at designated address.
- First shipment delivery charges will be borne by the Alliance Partner for all products booked through Silkbank FIP. However, in
  case of warranty daims or upgrades, customer has to bear the cost of shipment and other related things as per standard terms &
  conditions of the Partner.
- Delivery of the product would be subject to availability of stock and prices are subject to change without notice.
- Card member's account(s) that are closed, terminated or delinquent prior to the offer period date will not be eligible for Silkbank
   FIP.
- Product warranty shall be determined as per the Alliance Partner's warranty terms & conditions for the particular item.
- Silkbank's decision on all matters, related to the offer and in case of any dispute, shall be final and binding on all eligible card members and no correspondences in relation therewith shall be entertained.
- The offer provided by Silkbank is subject to change anytime and new product(s) can be offered in future subject to stock availability maintained by the Partner.
- Please refer to Silkbank schedule of charges for processing/service fees.
- Silkbank will not be responsible for the services or if the product quality provided is not up to the satisfaction of Silkbank customers
- In no event shall Silkbank or any of its representatives/affiliates, be liable or responsible for any loss, damage or expense arising out of or otherwise in connection with the offer/services.
- Silkbank, at its absolute discretion, shall have the right to terminate the offer without assigning any reason and without prior notice, and shall not be held liable for any inconvenience/damage caused due to termination of the offer.
- In case the card member decides to cancel his/her FIP, the card member will be liable to pay the prepayment penalty amount as per Silkbank schedule of charges.



© 021-111-100-777 © 0301-1177777



Back Front